Claim form

Claim number: 757MC282

Received on: 24 November 2025 at 17:53 PM
Issued on: 24 Nov 2025

1. Claimant details

Name	Mr Yiming Wang
Address	153 flat3 HOLLAND PARK AVENUE LONDON W11 4UX
Date of birth	28 May 2006
Telephone number	07379226506
Email address	whrmix@163.com

2. Defendant details

Company name	Londonist DMC Ltd
Contact person	
Address	5, GREAT JAMES STREET LONDON WC1N 3DB
Telephone number	
Email address	customersupport@londonist.co.uk

3. Claim

Reason for claim	I, Yiming Wang, booked an ensuite room at Chapter London Bridge through Londonist DMC Ltd in September 2025. On 26th September 2025, I was refused check-in by the reception because the roommate assigned to me was of the opposite gender, which violates Chapter London Bridge's ensuite accommodation policy. As a result, I was unable to occupy the room as agreed in the Licence Agreement.

	To secure alternative accommodation, I was forced to stay for two nights at a nearby hotel. The total cost of the hotel stay was £441. The hotel rate was reasonable at the time of booking. Under the Licence Agreement, the defendant is responsible for losses directly caused by their failure to provide the booked accommodation. I am therefore entitled to reimbursement of the hotel expenses (£441) plus interest 8.25% at per annum from the date of payment until the date of settlement. Interest is claimed at 8.25% per annum, which is 4% above the Barclays Bank PLC base rate from 27 September 2025.
Timeline of events	
24 August 2025	Date of signing the contract
26 September 2025	Refused check-in upon arrival at the accommodation
26 September 2025	Arrange alternative accommodation at a hotel
19 November 2025	Sent a final notice to Londonist DMC Ltd requesting reimbursement of hotel expenses (£441). Stated that if no response is received, legal action through the Small Claims Court would be initiated. No reply was received from the defendant.
Evidence type	
Contracts and agreements	A signed contract
Other	Recording of the reception refusing me check-in
Letters, emails and other correspondence	Final notice email
Letters, emails and other correspondence	

4. Claim amount details

Claim amount items	
Reimbursement of Hotel Expenses Due to Non-Occupancy of Student Accommodation	£441.00
Total interest	£5.80
How interest was calculated	Same rate for whole period of time
Interest end date	Interest will accrue at the daily rate of £0.10 up to the date of judgment or settlement
Interest rate claimed	8.25%
Explanation of rate claimed	booked a student room with Londonist DMC Ltd under a Licence Agreement. I was denied access to the room due to my allocated ensuite roommate being of the opposite sex. Under Clause 4.1(r) of the Licence Agreement, the company is liable for losses caused by their failure to provide the booked accommodation. I am therefore claiming £441 for hotel expenses plus interest at 4% above the Barclays Bank base rate from the date of payment until settlement.
Date interest claimed from	27 September 2025
Explanation of date interest is claimed from	Interest is claimed from the date I paid the hotel (£441) because this is the date the defendant became liable to reimburse me. The payment was made as a direct result of the defendant's failure to provide the booked accommodation. Under the Licence Agreement (Clause 4.1(r)), interest applies to any overdue amounts. Since the hotel expense became a debt owed by the defendant from the date I incurred it, it is reasonable and correct for interest to start from that date.

5. Total amount

Claim amount	£441.00
Total interested claim to date of submission	£5.80
Claim fee	£50.00

Total	£496.80

6. Statement of truth

I believe that the facts stated in this claim form are true. I understand that proceedings for contempt of court may be brought against anyone who makes, or causes to be made, a false statement in a document verified by a statement of truth without an honest belief in its truth.

Mr Yiming Wang

24 November 2025