Vlad-Cristian Cutus

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Lifelong tech tinkerer turned certified IT support enthusiast. For over a decade, I've been that friend—the one everyone calls when their PC dies, needs building or refuses to connect.

This experience led me to recently graduate from an IT Technician Traineeship, specialising through a series of courses from CompTIA, Microsoft, and Cisco, complemented by practical work and official certifications.

I'm aiming to build a career in IT, having a growing interest in cybersecurity.

My previous roles have helped me develop strong teamwork, time management, and customer service skills, along with the ability to work well under pressure and manage tasks efficiently.

PROJECTS

https://github.com/Vladcutus/VladCutusIT

SKILLS

- Hardware replacement
- Using ticketing system
- Configure Active Directory
- Remote access
- Using Azure VMs
- Malware Removal
- Configure wireless network
- Strong understanding of Microsoft environments (Windows, Office 365)
- Documenting and following best practices
- Excellent customer service skills

IT Certificates

CompTIA A+
Jul 2024
CompTIA Network+
April 2025

WORK EXPERIENCE

IT Career Switch Ltd

Trainee IT Technician Jun 2023 - Jun 2024

- Installed, configured and migrated Windows 10/11 operating systems
- Configured security systems and Windows firewall
- Troubleshooting common system problems
- Configured and managed printers, configured mobile devices
- Cloud computing
- Designed and implemented a functional network
- Active Directory – unlocking user accounts, resetting passwords
- Implemented network security, standards, and protocols

5 Hertford Street, The Beaumont Hotel, Evolve Hospitality

- Various positions held within the hospitality industry as pastry chef Nov 2019 - Jun 2023

EDUCATION

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- Baccalaureate Diploma

- Professional Competence Certificate: Mathematics-Informatics
  Comparable with RQF Level 3